

## StuckyNet-Link Administration

The StuckyNet-Link Administration is used by the lender to customize the system and to set up borrowers to access StuckyNet-Link.



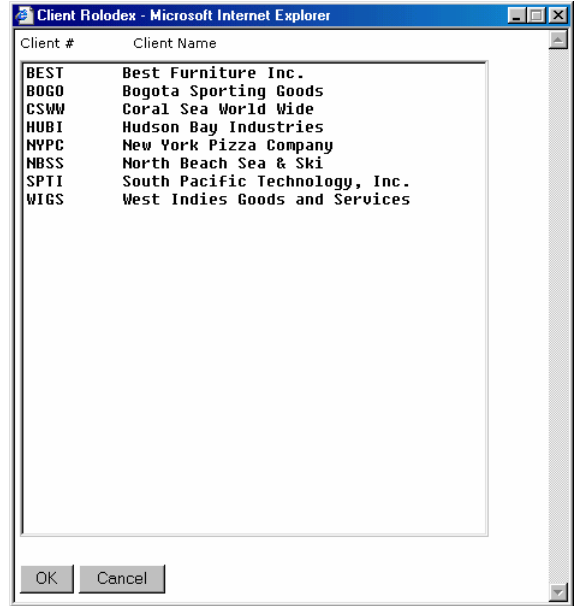
### Client Setup

The Client Setup is used to setup clients (borrower) to access StuckyNet-Link.



1. Enter a new client code and click on the **SUBMIT** button. It is recommended to use the client code from the NTVABL or WinABLM system.

2. To edit an existing client, click on the **SEARCH** button. To search by client code, type in the first letter in the **Client Code** field.
3. To access existing clients, highlight the Client# on the Client Rolodex window and click **OK**.



**Client Setup**  
Client Code: AAAA

Bank Client:

Template ID:

Status Code:

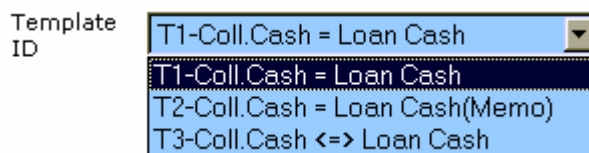
Branch:

Client Name:

Comments:

**Bank Client:** Enter the client code from the NT\ABL or WinABLM system. The borrower will use this ID to log on to the StuckyNet-Link system by entering it in the “Client Code” field in the login screen.

**Template ID:** Select the type of template the borrower will be using. There are three templates available:



**Template 1:** A/R collections default to the loan collections.

**Template 2:** Used for borrowers with lockbox accounts. Allows the borrowers to enter collections for reporting, but collections will not affect the loan or collateral balance and will not post to the ABL system.

**Template 3:** A/R collections and loan collections are reported separately.

**Status Code:** Active or Inactive.

**Branch:** Enter Branch number (optional).

**Client Name:** Optional.

**Comment:** Optional.

## Client User Setup



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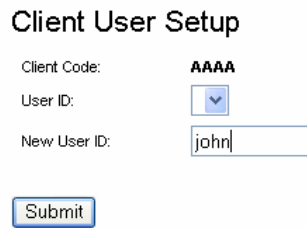
### Client User Setup

Client Code:

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The Client User Setup is used to set up user IDs for the borrowers.

1. Type in the client code or click on the **SEARCH** button.



### Client User Setup

Client Code: **AAAA**

User ID:

New User ID:

2. Enter a new User ID or select a User ID from the drop down box to edit an existing ID.
3. Click on the **SUBMIT** button.

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### Client User Setup

**Client Code: AAAA** **User ID: john**

---

Name

Password

Status Code

Department Code

Regional Format

**Name:** Enter user name.

**Password:** Enter a password for the user. Passwords are required to be between 5 and 10 characters in length and contain both alpha and numeric characters. Passwords are case-sensitive. Users are required to change their password upon first login.

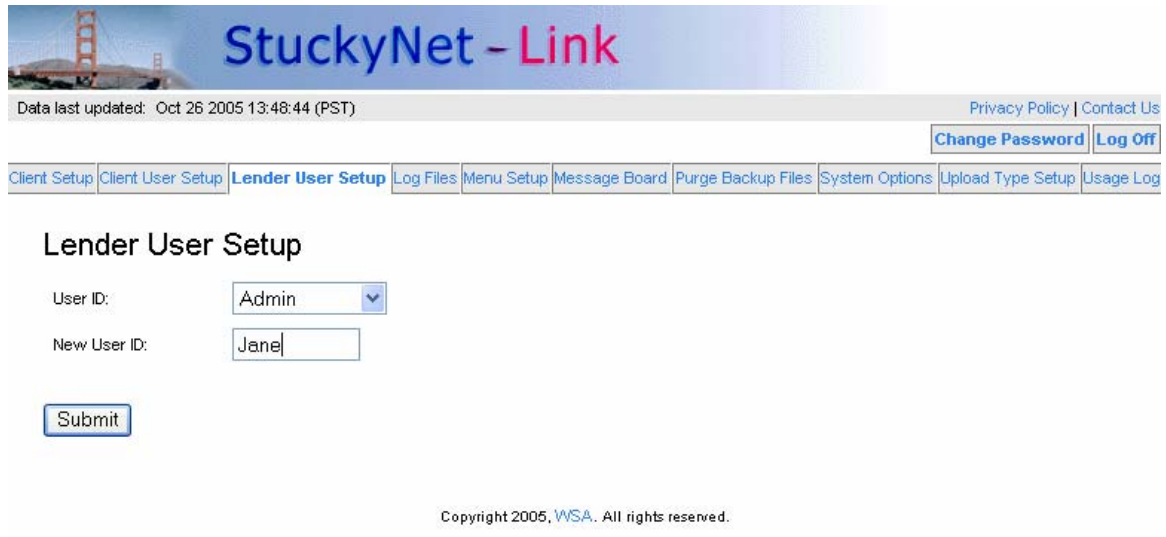
**Status Code:** Select 30-Active or 00-Inactive.

**Department Code:** Select user department. Departments determine which programs the user has access to (see section on Menu File Maintenance for more information on departments).

**Regional Format:** Select the location of the user. All dates on the Borrower's site will be displayed based on the regional format setting for the user when the user logs on to the site.

## Lender User Setup

The Lender User Setup is used to setup user Ids for the lender.



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### Lender User Setup

User ID:  ▼

New User ID:

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1. Enter a new user ID or select a user ID from the drop-down box to edit an existing User ID.
2. Click on the **SUBMIT** button.

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### Lender User Setup

**User ID:** Jane

---

Name

Password

Status Code  ▼

Department Code  ▼

Regional Format  ▼

**Name:** Enter user name.

**Password:** Enter a password for the user. Passwords are required to be between 5 and 10 characters in length and contain both alpha and numeric characters. Passwords are case-sensitive. Users are required to change their password upon first login.

**Status Code:** Select 30-Active or 00-Inactive.

**Department Code:** Select user department. Departments determine which programs a user has access to (see section on Menu File Maintenance for more information on departments).

**Regional Format:** Select the location of the user. All dates on the Administration site will be displayed based on the regional format setting for the user when the user logs on to the site.

## Log Files

The Log Files program is used by system administrators to view activity on the StuckyNet-Link site. The log files are created by the program that runs the website and are meant to track activity on the site.

The screenshot shows the StuckyNet-Link administration interface. At the top, there is a banner with the Golden Gate Bridge and the text "StuckyNet - Link". Below the banner, there is a navigation menu with the following items: Client Setup, Client User Setup, Lender User Setup, **Log Files**, Menu Setup, Message Board, Purge Backup Files, System Options, Upload Type Setup, and Usage Log. The "Log Files" section is active, showing a "File Type" dropdown menu set to "Error Log" and a "Date" field set to "03/11/05" with a calendar icon. Below these fields is an "Open" button.

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There are two kinds of logs created by the system: History Logs and Error Logs.

### History Log File

**Date: 10/07/05**

```
07:13:42 linda UserLoginUser LINDA success
07:14:57 linda UserLoginUser LINDA success
07:15:59 linda UserLoginUser LINDA success
07:17:17 linda UserLoginUser LINDA success
07:17:28 linda UserLoginUser LINDA success
08:15:09 linda UserLoginUser LINDA success
```

The history log reports login information, Scheduler task information and system changes.

## Error Log File

**Date: 10/06/05**

```
08:23:26 clsASP system Verify(Login) Client Code: mega, UserID: linda Login Failed. Error messaç
08:23:54 clsASP system Verify(Login) Client Code: spti, UserID: linda Login Failed. Error messaç
08:24:01 clsASP system Verify(Login) Client Code: spti, UserID: linda Login Failed. Error messaç
08:24:08 clsASP system Verify(Login) Client Code: spti, UserID: theresa Login Failed. Error messaç
08:24:51 clsASP system Verify(Login) Client Code: spti, UserID: linda Login Failed. Error messaç
08:25:07 clsASP system Verify(Login) Client Code: spti, UserID: theresa Login Failed. Error messaç
08:26:52 clsASP system Verify(Login) Client Code: spti, UserID: linda Login Failed. You have exc
08:50:24 clsScheduler linda bLogin User: linda 0
15:20:19 clsASP system Verify(Login) Client Code: spti, UserID: linda Login Failed. Error messaç
```

The error log reports failed login information and access errors. Please refer to the next section for possible error code/messages and solutions.

It is possible that no data will be displayed if there was no activity or errors for a particular date.

## STUCKYNET ERROR MESSAGES

18:52:24 **clsASP** systemVerify(Login) **Client Code: 9999**, UserID: **jsmith** Login Failed. Error message: 0

The user jsmith failed to login successfully to the administration program. The Client Code: 9999 is only used by the administration program. The “clsASP” indicates that the user tried to login to the website. The error code 0 can mean that the user typed in the wrong password or the user id is not valid. Verify that the user id is valid by using the Lender File Maintenance in the StuckyNet-Link Administration site.

10:18:36 **clsASP** systemVerify(Login) **Client Code: AAA001**, UserID: **JOHN** Login Failed. Error message: 0

The user JOHN for Client AAA01 failed to login successfully to StuckyNet-Link. The “clsASP” indicates that the user tried to login to the website. The error code 0 can mean that the user typed in the wrong password or the user id is not valid. Verify that the user id is valid by using the Client User File Maintenance in the StuckyNet-Link Administration site.

14:51:54 **clsScheduler** jsmith bLogin User: jsmith Login Failed

The user jsmith failed to login successfully to the StuckyNet Scheduler program (the word “clsScheduler” indicates that).

08:16:59 DBEng AccessAccount ExecDB SyncDailyHist\_Cnvrt\_Del 'ADVA','3/1/02'**EXECUTE permission denied** on object 'SyncDailyHist\_Cnvrt\_Del', database 'StuckyNet', owner 'dbo'.

Any “EXECUTE permission denied” messages indicates the user does not have permission to use the named stored procedure. In the sample above, the user does not have permission to use or call the stored procedure “SyncDailyHist\_Cnvrt\_Del”. The setting needs to be changed on the SQL server by someone who has administrator rights to the database.

10:07:15 **clsScheduler** jsmith bGetPostings **Error creating BBPost file** c:\program files\stuckynetlinkdll\Temp\05-31-02 10-07-14 AM\BBPost-05-31-02 10-07-14 AM **Err: 70=Permission denied**

Err 70=Permission denied messages needs to be addressed as soon as possible. “Error creating BBPost file” means that the borrowing base postings did not successfully download for viewing in the Interface program. The postings can be recovered manually by using the Scheduler program and downloading the postings again.

09:00:47 **clsScheduler** AccessAccount GetDownloadFileName Error Copying File C:\Program Files\stuckynetlinkdll\Files\Upload\MAXI\MonFiles\MAXI-ARAgin-16-Jul-2002\_14\_48\_26.txt **Err:70=Permission Denied**

The path of the file indicates that it is a Monthly File that did not successfully download. “MonFiles” is the directory for monthly files and “DlyFiles” is the directory for the daily files. The user can manually download the files again by using the Scheduler.

## Menu Setup

Menu Setup is used to setup department and menu structures. Lenders can set up as many departments as needed. Users are assigned to departments and only have access to the programs included in the department setup.

The system comes with four departments already set up.

Dept.#	Department Name
500	Borrower Inquiry Only
799	Borrower Maximum Access
900	Lender C/A
999	Administrators

The screenshot shows the StuckyNet-Link administration interface. At the top, there is a banner with the Golden Gate Bridge and the text "StuckyNet - Link". Below the banner, there is a navigation menu with the following items: Client Setup, Client User Setup, Lender User Setup, Log Files, **Menu Setup**, Message Board, Purge Backup Files, System Options, Upload Type Setup, and Usage Log. The "Menu Setup" page is active, showing a form with the following fields:

- Dept ID: A drop-down menu with "500" selected.
- New Dept ID: A text input field containing "600".
- Submit: A button to submit the form.

At the bottom of the page, there is a copyright notice: "Copyright 2005, WSA. All rights reserved."

1. Enter a new department ID or select a department ID from the drop-down box to edit an existing department ID.
2. Click on the **SUBMIT** button.

## Menu Setup

Dept ID: 600

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Department Name

Menu Options:

Interest Statement  
Ineligible Report  
Upload History  
Upload Files

Add =>

<= Remove

Department Menu:

Borrowing Base Posting  
Borrowing Base History  
Ineligible/Reserve Inquiry  
Loan Ledger Report  
Loan Status Report

3. Enter in the department name.
4. To add a program to the department menu, highlight the program name from the **Menu Options** list and click the **ADD** button. To remove a program from the department, highlight the program from the **Department Menu** list and click on the **REMOVE** button.
5. Click on the **SAVE** button.

**Department Name:** Enter the department name.

**Menu Options:** list of programs available but not included in the department menu. The menu list will depend on the department number entered. Department numbers below 800 will display the Borrower programs. Department numbers 800 and above will display a list of the Administration programs.

**Department Menu:** list of programs included in the department's menu structure.

## Message Board

The Message Board program is used to display messages to the borrowers. The messages will be displayed after they log on to the StuckyNet-Link system.

The screenshot shows the StuckyNet-Link administration interface. At the top, there is a banner with the Golden Gate Bridge and the text "StuckyNet - Link". Below the banner, a status bar indicates "Data last updated: Oct 26 2005 13:48:44 (PST)" and provides links for "Privacy Policy" and "Contact Us". A navigation menu contains several options: "Client Setup", "Client User Setup", "Lender User Setup", "Log Files", "Menu Setup", "Message Board" (which is highlighted), "Purge Backup Files", "System Options", "Upload Type Setup", and "Usage Log". Below the navigation menu, the "Message Board" section is titled. It contains a "Message ID:" label next to a drop-down menu showing "1", a "New Message ID:" label next to an empty text input field, and a "Submit" button. At the bottom of the page, a copyright notice reads "Copyright 2005, WSA. All rights reserved."

1. Enter a new message ID or select a message ID from the drop-down box to edit an existing message.
2. Click on the **SUBMIT** button.



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## Message Setup

Message ID: 2

---

Message

Date

Active

**Message:** Enter the message.

**Date:** Enter the date the message should be displayed to your borrowers.

**Active:** Check this box to activate the message.

## Purge Backup Files



The screenshot shows the StuckyNet-Link administration interface. At the top, there is a header with the StuckyNet-Link logo and a navigation menu. The navigation menu includes links for Client Setup, Client User Setup, Lender User Setup, Log Files, Menu Setup, Message Board, Purge Backup Files (which is highlighted), System Options, Upload Type Setup, and Usage Log. Below the navigation menu, the 'Purge Backup Files' section is displayed. It contains two date input fields: 'From Date' with the value '11/01/04' and 'To Date' with the value '3/31/05'. Each date field has a calendar icon to its right. Below the date fields is a 'Purge' button.

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This option allows an administrator to delete backup copies of files downloaded on the StuckyNet web site by the borrowers.

## System Options

The system options form allows the administrator to customize some of the characteristics of the website. Changes made on this screen affect all subsequently loaded pages for all users. For this reason, only administrators of the system should change these settings after verifying changes with WSA.

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Client Setup
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System Options
Upload Type Setup
Usage Log

### System Options

Program Name: DemoNT\_2\_8\_10a version: 2.8.10

Modifying any of the following settings will affect the entire website. Please use caution when changing these settings.

Paths	
Logo	<input type="text" value="images/snl.gif"/>
StyleSheet	<input type="text" value="style.css"/>
Options	
VerisignImg	<input type="text" value="images/verisign_logo.gif"/>
VerisignAnchor	<input 856de3e7a4f431034fc08865d9aa2551"="" as2="" digitalid.verisign.com="" https:="" type="text" value="&lt;a href="/>
Slogan	<input type="text" value="Powered by WSA"/>
Title	<input type="text" value="StuckyNetLink - Online Asset Based Lending"/>
StdMeta	<input &gt;&lt;meta="" co"="" content="no-cache" name="ROBOTS" pragma"="" type="text" value="&lt;meta http-equiv="/>
WebmasterNotice	<input type="text" value="&lt;CENTER&gt;An error has occurred while processing your request.&lt;BR&gt;Please try"/>
Footer	<input a&gt;.="" all="" http:="" reserved"="" rights="" type="text" value="Copyright 2005, &lt;a href=" www.stuckynet.com"&gt;wsa&lt;=""/>
HTML	
WarningFont	<input type="text" value="&lt;font color=red size=+1&gt;"/>
MandatoryColor	<input type="text" value="#9FD1F7"/>
ContentsBackColor	<input type="text" value="#E7E7E7"/>
Admin	
SupportRep	<input type="text"/>
Password	
ExpirationDays	<input type="text" value="60"/>
MinLength	<input type="text" value="7"/>
AlphaRequired	<input type="text" value="true"/>
NumericRequired	<input type="text" value="false"/>
Custom	
Header	<input type="text" value="header.txt"/>
TrackSyncTimes	<input type="text" value="false"/>
KeepLogDays	<input type="text" value="2"/>
UserRgnlFormat	<input type="text" value="US-Eng"/>
BLS	
DateFormat	<input type="text" value="mm/dd/yy"/>

## Upload Type Setup

The Upload Type Setup is used by the lender to set up the file types to be submitted by the borrower.



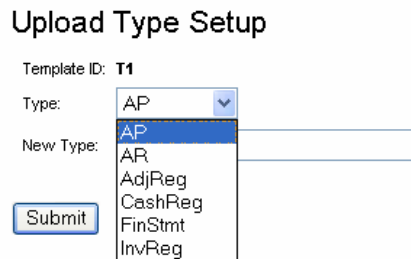
1. Select the template ID to be modified. Templates are assigned to borrowers in the Client File Maintenance.

**Template 1:** A/R collections default to loan collections.

**Template 2:** Collections on A/R and loan are memo only.

**Template 3:** A/R collections and loan collections are posted separately.

2. Click on the **SUBMIT** button.



3. Enter a new type or select a type from the drop-down box to edit an existing upload type file.

## Upload Type Setup

Template ID: T1

Type: Inventory

---

Description

Abbreviation

Frequency  ▼

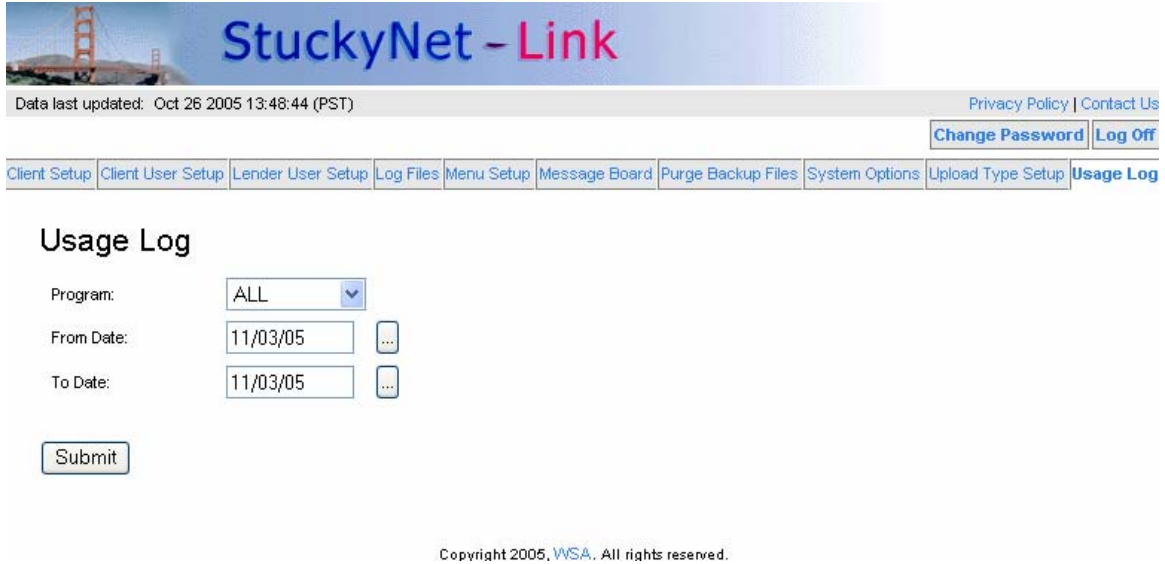
**Description:** Enter the upload type file description.

**Abbreviation:** Enter a file type abbreviation. The abbreviation combined with the date sent will be the file name used when the file is sent through the scheduler.

**Frequency:** Select *Daily* or *Monthly*.

## Usage Log

The Usage Log is used to view activity on the Borrowers site, Administration site and Scheduler.



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### Usage Log

Program:  ▾

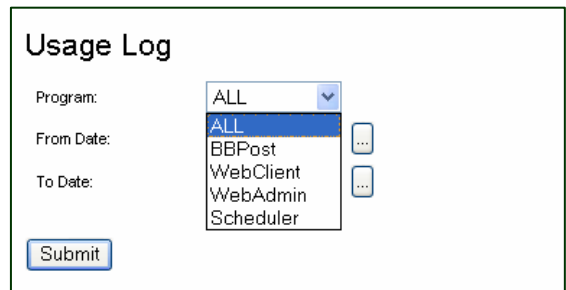
From Date:  ...

To Date:  ...

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1. Choose a program from the drop-down box.

**ALL** – activity on all the programs  
**BBPost** – activity on the Borrowing Base posting program.  
**WebClient** – activity on the Borrowers site.  
**WebAdmin** – activity on the Administration site.  
**Scheduler** – activity on the StuckyNet-Link Scheduler program.



### Usage Log

Program:  ▾

From Date:  ...

To Date:  ...

2. Choose a date range.
3. Click on the **SUBMIT** button.

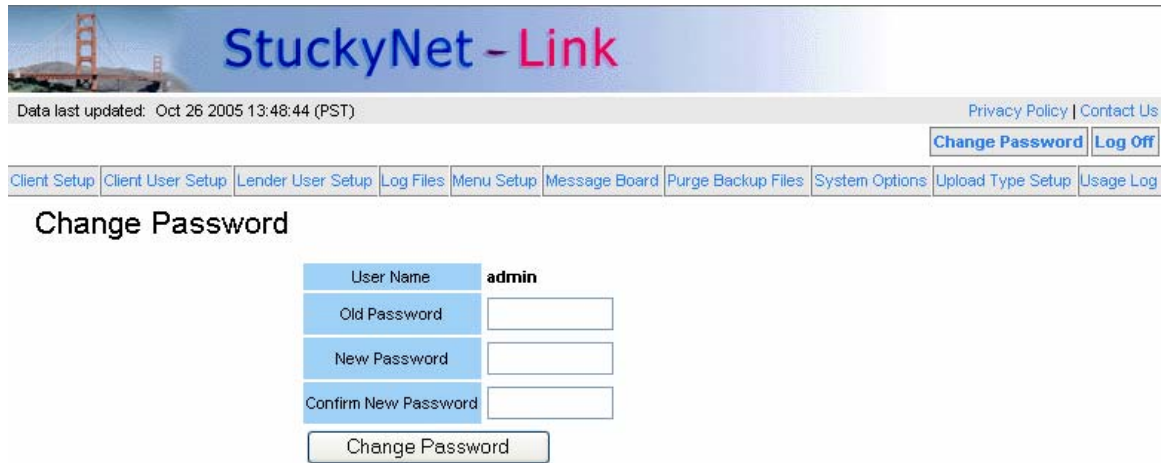
### Usage Log

Activity Dates: 11/03/05 to 11/03/05

Date	Time	Program	User ID	Action
11/03/05	1:50:53 PM	Administer		Timed Out
11/03/05	1:53:33 PM	Administer	admin	Admin Login
11/03/05	1:54:20 PM	Administer	admin	Log Out
11/03/05	1:54:25 PM	Administer	admin	Admin Login
11/03/05	1:56:31 PM	Administer	admin	Log Out
11/03/05	1:56:35 PM	Administer	admin	Admin Login
11/03/05	1:57:08 PM	Administer	admin	Admin Login
11/03/05	1:57:24 PM	Administer	admin	Admin Login
11/03/05	1:57:39 PM	Administer	admin	Log Out

## Change Password

This is used to change the password for the StuckyNet Administration site.



The screenshot shows the StuckyNet-Link administration interface. At the top, there is a banner with the StuckyNet-Link logo and a background image of the Golden Gate Bridge. Below the banner, there is a navigation menu with links for Client Setup, Client User Setup, Lender User Setup, Log Files, Menu Setup, Message Board, Purge Backup Files, System Options, Upload Type Setup, and Usage Log. A 'Change Password' link is highlighted in the menu. The main content area is titled 'Change Password' and contains a form with the following fields:

User Name	admin
Old Password	<input type="text"/>
New Password	<input type="text"/>
Confirm New Password	<input type="text"/>

Below the form is a 'Change Password' button.

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